

Client Satisfaction Survey Results

Overall Net
Promoter Score





Overall Management Consulting Industry



Satisfaction Rate

9/10





Always **64.8%**

Responsiveness

Always Returns Calls and Emails in a Timely Manner.

70.4%

Quality

Kellogg & Sovereign Always Delivers Quality Work. **77.4**%

Value

Delivers Good Value Given the Cost.



Proactive

Kellogg & Sovereign is proactive in their approach to helping clients.

68.5%



Kellogg & Sovereign Consulting's helps me identify the needs of my school and the best path to meet those needs has been a tremendous help!



Anytime I have a question, I can call and get an answer. The staff is always kind, respectful and responsive to all of our district's needs.